



The Commonwealth of Massachusetts

Department of Industrial Accidents

600 Washington Street
Boston, Massachusetts 02111

MITT ROMNEY
Governor

KERRY HEALEY
Lieutenant Governor

JOHN C. CHAPMAN
Commissioner

MEMORANDUM

TO: ALL MASSACHUSETTS UTILIZATION REVIEW AGENTS
FROM: Department of Industrial Accidents, Office of Health Policy
DATE: August 1, 2005
RE: EDUCATIONAL PROGRAM
TREATMENT GUIDELINES: APPLICATION & REVIEW PRINCIPLES

The Department of Industrial Accidents Office of Health Policy will offer an educational program for Massachusetts' Utilization Review Agents in September, 2005. The training sessions will be held as follows:

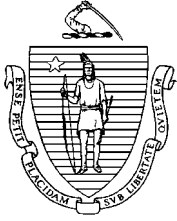
- **Thursday, September 22, 2005 from 8:00 A.M. to 4:00 P.M.**
Department of Industrial Accidents
600 Washington Street, Boston, MA 02111
7th floor, in Court Room 776
- **Thursday, September 29, 2005 from 8:00 A.M. to 4:00 P.M.**
Department of Industrial Accidents
160 Winthrop Ave., Lawrence, MA 01843
Janis Training Center

Please contact Hella Dalton to register for either session
by email hellad@dia.state.ma.us or call 617-727-4900 ext: 438

The Office of Health Policy is seeking approval for 7.2 Massachusetts Association of Registered Nurses, Inc. Continuing Education Units contact hours. This is an opportunity to have all Utilization Reviewers that perform Massachusetts reviews meet and discuss issues/concerns related to Massachusetts' treatment guidelines. We will also review cases and scenarios that agents brought to our attention in 2005. The Office of Health Policy requests that any Agent who wishes to submit a case or issues for review, please do so on, or before September 1, 2005. The case and issues will be reviewed at the meeting. The agenda is attached.

Directions to the Massachusetts Department of Industrial Accidents locations are available on the Department's website at www.mass.gov/dia.

*As a Massachusetts' state agency, the Department of Industrial Accidents, Office of Health Policy has **no** vested interest nor receives any commercial support for this program.*



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Department of Industrial Accidents *Office of Health Policy*

**JOHN C. CHAPMAN, COMMISSIONER
CATHERINE R. FARNAM, DIRECTOR, OFFICE OF HEALTH POLICY**

AGENDA

TREATMENT GUIDELINES: APPLICATION & REVIEW PRINCIPLES

SEPTEMBER, 2005

- **Program Evaluation Tool**
- **Application of Massachusetts Health Care Service Board Treatment Guidelines and Secondary Sources.**
- **Clinical Rationale for application of treatment guidelines.**
- **Documentation of clinical rationale that includes application of treatment guidelines.**
- **Roles of initial reviewer and school/peer reviews.**
- **Case reviews**
- **Discussion and Questions**